



General Conditions

1. General terms

At the time of rental, the lessor and the lessee will both check and confirm the condition of the vehicle that is being rented. At the end of the rental period, the vehicle must be in the same condition as the initial conditions, the documents must be returned in full and all the components and accessories supplied to the customer must be returned intact. In case of violation of the agreement, MG interservice s.r.l. has the right to rescind the agreement and pick up the vehicle at any time at the customer's expense.

2. Lessee's care

The customer is responsible for any damage to the rented vehicle, theft and disappearance, or damage of each component or accessory. Therefore the customer will have to refund MG interservice s.r.l. with an amount equal to the value of the part that must be repaired or replaced, established on our price lists, or in case of theft or destruction of the vehicle, with the 80% (Bikes and E-bikes) and 50% (Vespa) of its market price. In case of theft, the customer must immediately declare it with the qualified authority and he must keep a copy of the report. If you rent a Vespa, third party insurance is included in the price. This is not the case for bikes and E-bikes.

3. MG interservice's care

MG interservice s.r.l. cannot be held responsible for losses or damages suffered by the lessee. MG interservice s.r.l. isn't responsible for loss, theft or damage of personal belongings left in the vehicle during the rental.

4. Costs

All the expenses mentioned in the agreement are included in MG interservice's rates. The customer must pay MG interservice s.r.l.:

- rental of the vehicle.
- extra driver (for Vespa).
- extra rental accessories.
- Tax.
- refueling service, if Vespa doesn't come back with a full tank.
- penalty in case documents are lost or damaged.
- increase in the amount due, if the customer doesn't pay.
- any unexpected expense due to customer's care, including vehicle seizure by the authorities.

The customer agrees to pay for the rental with the credit card provided at the start of the rental. The minimum rental period is one day. The rental ends 24 hours after the vehicle is returned. In case of late return (greater than 30 minutes late), the daily rate will apply.

5. Deposit

At the time of rental, we require a deposit of 200-400 euros from a credit card. Deposits vary by the type of vehicle chosen. If the customer doesn't have a credit card, he can leave the same sum in cash. The deposit will be returned to the customer at the end of rental.



6. Violations of traffic rules

The customer is responsible for any violations and their consequences. The police will deliver a report to the customer who must pay 20€ to MG interservice s.r.l. to cover administrative fees.

7. Terms of use

The customer agrees to take care of the rented vehicle, always leaving it in safe places, using the lock system properly, and bringing with him all the removable components and accessories (electronic equipments, bags...). He must use the correct fuel. He cannot use the vehicle and he cannot allow its use:

- to carry passengers for money
- to tow people, things or other vehicles
- after consumption of alcohol, drugs or any mind altering substances
- to compete in any kind of race
- to violate traffic rules
- in the absence of the necessary requirements to drive the vehicle (age, license..)
- to an unauthorized driver or to somebody who does not meet driving requirements
- beyond national borders
- for sublet
- in areas where traffic is forbidden

8. Insurance

MG interservice s.r.l. provides third party insurance, as per traffic laws.

9. Accidents

All accidents or theft must be declared within 24 hours to the police and to MG interservice s.r.l. . The customer must be available to collaborate in the case of investigation or criminal proceedings.

10. Personal data

The customer agrees to the archiving and processing of his personal data by MG interservice s.r.l. and to the transfer of this data to companies and business partners for statistical and commercial purposes only. In case of agreement violation, MG interservice s.r.l. is authorized to use this data to start recovery procedures.

11. Legal aspects

This agreement has been prepared in accordance with current Italian regulations and legislation.